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| **Job Title**: Salesforce Engineer | **Location:**  Remote, with regular travel to London to attend meetings.  | **Reports to:** Lead Salesforce Engineer |
| Job Description |
| **Purpose:**The Salesforce Engineer will enhance and optimize the Salesforce platform to meet the specific needs of Clinical Partners. This involves designing and implementing custom solutions, integrating Salesforce with other enterprise systems, and ensuring the platform’s functionality aligns with business objectives. The postholder will collaborate with cross-functional teams to streamline processes, improve efficiency, and support the organization’s overall goals through innovative use of Salesforce technologies.  |
| **Accountabilities and Deliverables:*** Design and implement custom Salesforce solutions using Apex, Visualforce, and Lightning Web Components (LWC) to enhance the platform’s functionality.
* Develop and maintain integrations between Salesforce and other enterprise systems, such as electronic health records (EHR) or payment processing plat

forms. * Build automation tools using Salesforce Flow, Process Builder, and other native Salesforce tools to streamline clinical and operational processes.
* Design and deploy custom applications that enhance business processes in healthcare, including patient management, scheduling, and compliance tracking.
* Ensure all Salesforce developments meet regulatory requirements, e.g. HIPAA/GDPR, and maintain secure access controls and data encryption.
* Develop and execute test plans, including unit testing, to ensure that Salesforce solutions function as expected and maintain high performance and security.
* Utilise DevOps tools and CI/CD pipelines for efficient and consistent deployment of Salesforce customisations and updates.
* Ensure data integrity through data migrations, clean-up efforts, and creation of validation rules within Salesforce.
* Provide technical support for Salesforce users, troubleshoot issues, and implement solutions to optimise performance and user experience.
* Create and maintain technical documentation, including system architecture, workflows, and data models.
* Work closely with internal teams, including clinical, operational, and IT staff, to gather requirements and deliver scalable Salesforce solutions that meet business needs.
* Stay current on Salesforce platform updates, ensuring all developments comply with best practices and maintain system security and compliance.
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| **Autism Assessment**Support Pack |
| **Qualifications and Experience**: | **Knowledge and Understanding:** |
| Essential* Significant experience as a Salesforce Developer, with hands-on experience in Apex, Visualforce, and Lightning Components.
* Proven experience in healthcare or clinical system development is a plus.
* Bachelor’s degree (or equivalent) in Computer Science, Information Technology, or a related field (Master’s preferred).
* Salesforce Platform Developer I certification (required).
* Salesforce Platform Developer II or other relevant certifications (preferred).

Desirable | Essential* Proficient in Salesforce customisation, including declarative automation tools (e.g., Flow, Process Builder).
* Strong understanding of Salesforce APIs and integration tools.
* Experience with Salesforce Shield, Health Cloud, or other healthcare-specific Salesforce modules is an advantage.

Desirable |
| **Skills and Abilities:** | **Behaviours**: |
| * Strong problem-solving and critical thinking skills.
* Excellent verbal and written communication skills to interact effectively with both technical and non-technical stakeholders.
* Ability to work both independently and within a team in a fast-paced environment.
 | * Ability to work collaboratively in a team environment and foster positive relationships with colleagues
* Professional and confident manner
* Dynamic individual with can do attitude
* Pragmatic flexible approach to work
* Enthusiastic and motivated
* Effective and proactive team player
* Connected to the business values and vision
* Self-motivated and able to work under own autonomy
* Calm under pressure
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| **Clinical Partners is committed to safeguarding and promoting the welfare of children, young people and adults**, and expect all workers to share this commitment and these values. We ensure that all our recruitment and selection practices reflect this commitment and are in line with our Safeguarding Policy. Successful candidates will be offered employment subject to Disclosure and Barring Service checks along with other relevant pre-employment checks. |
| **Clinical Partners is an equal opportunities employer embracing diversity in the workplace -** This job description is a guide to the main areas and duties for which the job holder is accountable. However, the business will change, and the job holder’s obligations are bound to vary and develop, so the job description should be seen as a guide and not as a permanent, definitive and exhaustive statement. The company may request you to undertake any duties reasonably considered within the scope of your role. This job description is non-contractual. |